

## TRUE MANAGED SERVICE PLANS

Description	React & Recover (aka The JIT)	Prevent & Perform (aka The App)	Safe & Secure (aka The Vault)
Best for organizations with... Complexity of IT infrastructure Number of technology-dependent staff Privacy & security concern/liability	Low Up to 10 Low	Moderate to High 10-50 Moderate	Moderate to High 50+ High
Help when you need it	Hourly	✓	✓
After-hours help if you need it	Available	Available	Available
Computer protection (aka antivirus)	✓	✓	✓
Productivity applications	✓	✓	✓
Premium email (Microsoft 365 or Google Gsuite)	✓	✓	✓
Enhanced email backup and recovery	✓	✓	✓
Fast recovery from ransomware and other catastrophes	✓	✓	✓
Enhanced login protection (computer, email, etc.)	Optional	Optional	✓
Your applications in the cloud	Available	Available	Available
Bonus for out-of-scope services	25%	50%	50%
System security and performance checkpoint reviews		✓	✓
Technology-to-business alignment checkpoint reviews		✓	✓
Live technology & cyber security training		✓	✓
Technology & cyber security training library		✓	✓
Private company-wide password security portal		✓	✓
Watch the Internet for leaked passwords		✓	✓
System health watch and notification		✓	✓
No capital expenditure		Available	Available
Watch for online hijacking of business name		Available	✓
3 <sup>rd</sup> -party cyber security audits		Available	✓
Watch for and stop bad behaviour on your network			✓
Watch for and stop bad behaviour by rogue computers			✓
Watch for and stop bad behaviour by your email			Available

J.i.T: Just-in-Time  
 A.P.P.: Anticipate, Predict, and Plan  
 The Vault: Enhanced security